Logo

Description automatically generated

**App Focus**

![Text

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**New user**

1. User Completely new to the platform

PROCESS FLOW

1. Download and install Application from the store

* Google PlayStore - Done
* Huawei AppGallery - Done
* Apple AppStore – Note yet implemented, Peter didn’t have the source code

1. App info – 5 screens
2. Main Menu/Dashboard

* **eSmartMall**
* Users/Customer
* Browse
* Select
* Add to cart
* Billing address
* Checkout

**New Registered User**

1. User has been on the app before/is interested in making a purchase. User must register in order to be able to make any purchase.
2. User must top-up their eChankura account by adding an external card on the application or by depositing money into their eChankura account with ABSA bank.
3. User is able to make payments from their external cards once loaded on the app
4. User can buy prepaid mobile or electricity

PROCESS FLOW

1. Open Application
2. App info – 5 screens
3. Main Menu/Dashboard

* **eSmartMall**
* Users/Customer
* Browse
* Select
* Add to cart
* Billing Address
* Checkout
* **Register**
* Users /Account holders
* Name
* Surname
* ID Number
* Email address
* Physical address
* Confirmation (Password + OTP)
* Complete profile (upload or take a selfie)
* 100% Registration Complete

1. maChankura screen/page (Registered user)

* My Accounts
* Savings & Cheque Account
* Add external card
* Card number
* Expiration date
* CVC
* Top Up eChankura Cheque Account from external account
* Send money from external card to eChankura account
* Top Up eChankura Cheque account from ABSA
* Buy prepaid mobile
* Add Beneficiary
* Beneficiary name
* Mobile number
* Select Network
* Select method of payment
* Select product
* Buy
* Buy prepaid electricity
* Add Beneficiary
* Beneficiary name
* Meter number
* Mobile Number
* Select method of payment
* Type in the amount
* Buy

1. Complete Payment

* Swipe to pay
* Select payment method
* Confirm payment details
* Make payment

**New Business User**

1. User may either be new or registered on the app
2. If new, user must first register before creating a store profile

**PROCESS FLOW**

1. Download and install Application from the store

* Google Playstore - Done
* Huawei AppGallery - Done
* iStore – Note yet implemented, Peter didn’t have the source code

1. App info – 5 screens
2. Mall/Register

* Name
* Surname
* ID Number
* Email address
  + Physical address

1. Confirmation (Password + OTP)
2. Complete profile (upload or take a selfie)
3. 100% Complete
4. Main Menu/Dashboard

* eSmartMall
* Login

1. maChankura screen/page (Registered user)

* My Accounts
* Savings & Cheque Account
* Business Account (Triggered by business registration)
* Buy
* Payments
* Insure – Coming soon
* Cards – Coming soon

1. Owner/Seller (Sell with us)

* Create store profile (Sell with us)
* Business information
* Upload proof of residence, ID copy and copy of business licence
* Accept MOU (check the box)
* Submit for approval

**Registered Business User**

1. User is registered on the app
2. User has created a store profile on the app, and is approved
3. Business account opened for user upon approval of the store
4. My Business tab (Manage My business) appears on the menu of users app
5. User wants to add products to their store

**PROCESS FLOW**

1. Open App
2. App info – 5 screens
3. Main Menu/Dashboard

* eSmartMall
* Login

1. maChankura screen/page (Registered user)

* My Accounts
* Savings & Cheque Account
* Business Account (Triggered by business registration)
* Buy
* Payments
* Insure – Coming soon
* Cards – Coming soon

1. Owner/Seller

* Add products
* Assign products to business
* Product name
* Short description of product
* Long Description of product
* Price
* How many products in stock?
* Category
* Upload images
* Submit to the back office for approval

**End-end Process**

1. User is completely new to the app
2. User wants to register onto app
3. User wants to register their business
4. User wants to make transactions

**PROCESS FLOW**

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1. App info – 5 screens
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* Name
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* Send money from external card to eChankura account
* Top Up eChankura Cheque account from ABSA
* Buy prepaid mobile
* Add Beneficiary
* Beneficiary name
* Mobile number
* Select Network
* Select method of payment
* Select product
* Buy
* Buy prepaid electricity
* Add Beneficiary
* Beneficiary name
* Meter number
* Mobile Number
* Select method of payment
* Type in the amount
* Buy

1. Register Business (sell with us)

* Owner/Seller (Sell with us)
* Create store profile (Sell with us)
* Business information
* Upload proof of residence, ID copy and copy of business licence
* Accept MOU (check the box)
* Submit for approval

Diagram

Description automatically generated

A screenshot of a computer

Description automatically generated

A screenshot of a social media post

Description automatically generatedA screenshot of a social media post

Description automatically generated